

# RETURN FORM

Should your item(s) be unsuitable, we'll be happy to assist you and issue a replacement or refund once the items have been received by our warehouse (T&C apply)

## Order & Customer Details

Order Number: \_\_\_\_\_

Ticket Number\*: \_\_\_\_\_

Order Date: \_\_\_\_\_

Full Name: \_\_\_\_\_

House no. / name: \_\_\_\_\_

Street: \_\_\_\_\_

City / Town: \_\_\_\_\_

County: \_\_\_\_\_

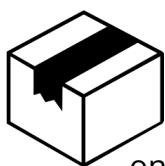
Post Code: \_\_\_\_\_

\* If you have already contacted us about your return request and we have provided you with a Ticket Number, please fill this in. If you don't have one, you may leave this field blank.

### How To Return To Us?

- 1** Fill in this form in block letters and refer to the Reason Codes below
- 2** Enclose the form along with the returned items
- 3** Ensure all items are included and well packed before sending
- 4** Attach the return address label below to the parcel
- 5** Send back via a tracked and insured delivery service

Product Code	Description	Qty	Reason Code



If any items were damaged in transit, we ask that you report it to us within 48 hours. If the items are visibly damaged on receipt, please sign the carrier's delivery note accordingly.

### Return Reason Codes

<b>[1]</b> Faulty item	<b>[2]</b> Poor quality
<b>[3]</b> Wrong item	<b>[4]</b> No longer required
<b>[5]</b> Arrived damaged	<b>[6]</b> Surplus item

Please remember, returns must be made within **14 WORKING DAYS** of you receiving the order

For our [Returns Policy](#) and full [Terms & Conditions](#), please visit the our website [www.stovaxspares.com](http://www.stovaxspares.com)



If you have any questions regarding your return please contact our eCommerce team on **01392 474000** (Mon-Fri from 9am - 5pm)

 **Return address:**

Gazco Ltd

Osprey Road

Sowton Industrial Estate

Exeter,

Devon

EX2 7JG

